

# CODE OF CONDUCT

## The Cooper Associates County Ground, Taunton. Stadium Behaviour Code of Conduct

Somerset County Cricket Club (the Club) will not tolerate these behaviours under any circumstances:

- Behaviour that is unruly, disruptive, or illegal.
- Behaviour that is fuelled by intoxication, either by alcohol or other substance abuse.
- Foul, offensive, abusive language, gestures, or actions.
- Interfering in any way with the progress of the game including entering the playing area or throwing any items on it.
- Verbal or physical abuse or intimidation of others.
- Indecent exposure or wearing obscene or indecent clothing.
- Conduct that endangers the safety of others.

Any spectator displaying any number of the above behaviours will be ejected from the Stadium. Based on the severity, future Stadium bans may also be implemented.

Everyone at the Cooper Associates County Ground, Taunton values the unique, engaging atmosphere generated in the Stadium because of our spectators' enthusiasm but the Club does request that all spectators exercise good judgement and observe this Code of Conduct at all times.

*Above all, please respect the rights of your fellow spectators and the Club's staff so that everyone has an enjoyable day.*

### Spectator Assistance SMS Service

If you are unfortunate enough to experience any behaviour that fails to meet your expectations, the Club wants to hear about it as soon as possible so that it may investigate and resolve it.

To help with the reporting of crowd disorder or anti-social behaviour, the Club has introduced an SMS service.

**To anonymously (if you wish) report unruly behaviour, possible security concerns or any other type of problem which may be present in the Stadium, please text SCCC Steward followed by your message to 66777.**

ANDY HURRY  
DIRECTOR OF CRICKET



To help the Club resolve your problem, please make sure you include:

- A description and location of the situation.
- Any other information that you think might be helpful.

Your message will be shared directly with the Operations Director and Event Safety Officer who will investigate and take the necessary action. They will also respond to your message accordingly.

*This document is reviewed bi-annually and we reserve the right to update it.*